

## **CLAIM INSTRUCTIONS**

Cal South Youth Soccer Accident Insurance (NSAI)



These Instructions are to be used for completing the **SAI CLAIM FORM** for injuries occurring at Cal South sanctioned events STARTING September 1, 2013-August 31, 2014.

\*\*Note: The claim form AS FOLLOWS should be submitted to AIG Accident & Health Claims Dept. as soon as possible after the injury occurs and not later than 30 days after first incurred treatment. Once any other primary carrier has paid, send a copy of the itemized bill and primary carrier Explanation of Benefits "EOB" to AIG for additional benefit consideration. It is suggested to keep copies of everything sent to AIG.

**General Information** 

There is a 52 Week Benefit Period starting September 1, 2013 – August 31, 2014. Injuries must be sustained during that time period. First incurred treatment for injuries must be incurred within 90 days of the injury. The claim form must be received by AIG within 30 days of the first incurred treatment expense.

Policies with Excess Coverage

Eligible covered expenses will be paid only if they are in excess of other valid and collectible insurance or medical payment plan. If the claimant is covered by any other health insurance or medical payment plan they must first submit claim to the primary insurance. After the primary insurance has paid benefits, then submit this claim form along with all EOB's (explanation of benefits) from the primary insurance. If no primary coverage exists, the SAI coverage will act as a primary insurance subject to all policy terms and conditions.

**Claim Form** 

The claim form must be submitted for each individual claim. Section A must be completed in full by the injured person or the parent or guardian if that injured person is a minor and also must be signed. Section B must be completed in full and signed by all parties shown. Section C must be completed in full and signed by all parties shown. A fully completed claim form is not necessary when submitting additional medical bills; only one claim form is needed per accident/injury.

Deductible (\$1,000) + 20% Coinsurance

Each claim is subject to the \$1,000 deductible and 20% Coinsurance. Please be aware, although every effort will be made to match your requests, charges that have been reduced due to discounts, reasonable and customary guidelines, or plan maximums may not be credited towards the deductible.

**Medical Bills** 

Notify all medical providers – hospitals and doctors – if you will be using this insurance alone or along with your primary insurance. Provide them with the name and mailing address to AIG (provided below) and request that they submit the required insurance billing forms there. A physician's office should submit a CMS 1500. A hospital and/or emergency room should submit a UB04. A balance due statement is not acceptable and will only delay processing.

**Information Requests** 

In the event that a claim is not submitted in full or if additional information is needed, the claim will be suspended, and the additional information will be requested via US Mail. Please forward the requested information immediately to AIG Accident & Health Claims Dept. to prevent delay in the adjudication of your claim.

## Claim Submission Checklist – Use the below checklist to assure a properly submitted medical claim is to be sent.

If the injured person has primary health insurance has the claim been submitted first to the primary insurance, if available?	
If claim was first submitted to the primary, are copies of the EOB's (explanation of benefits) if available, attached?	
Have you requested itemized medical bills - CMS1500 or UB04 - to be sent directly to AIG Accident & Health Claims Dept.?  Address: P.O. Box 25987, Shawnee Mission, KS 66225-5987	
Have Parts A & Parts B of the Claim Form been completed in its entirety?	
Has <b>Part C</b> of the Claim Form been completed and signed by all the appropriate Officials?	

## Mailing the Claim Forms & Documents

When completed, **claimant** should mail the claim form including itemized medical bills (if not mailed directly to AIG by the medical providers) and copies of EOB's (explanation of benefits from primary insurance) to:

AIG Accident & Health Claims Department P.O. Box 25987 Shawnee Mission, KS 66225-5987

\*\*\*\*\*\*We recommend keeping copies of all documents as submitted in the event of a question during the claims process. \*\*\*\*\*\*

If you should have any questions, or if a physician's office or hospital needs to confirm benefits before a medical procedure, please contact the AIG claims office at **(800) 551-0824**.



## **CAL SOUTH YOUTH SOCCER**

Registered Soccer Accident Insurance Claim Form
Group Name: California State Soccer Association – South
Policy # 9137627-A Effective-09/1/2013 – 8/31/2014



SECTION A – GENERAL INFORMATION (MUST BE COMPLETED IN FULL )					
NAME OF PERSON COMPLETING FORM FOR MINORS	You are the (Check one): Parent • Guardian •				
INJURED PERSON NAME : Last, First, M.I.	DOB / /	Male • Female •	SSN/VISA/GREEN CARD / /		
ADDRESS (Street Address, PO Box, City, State, Zip Code)		EMAIL ADDRESS/ PHONE NUM	BER		
NATURE OF INJURY (Describe How Injury Occurred and Body Part Injured)	DESCRIBE WHERE ACCIDE Field Name/Loc:	NT OCCURRED: Practice • Game •	Tournament • Camp/Clinic • "Friendly" •		
DATE of INJURY: / /	Tournament Name/Loc:				
At the time of the accident, was the Injured Person involved	in an activity under the jurisdict	ion of the Organization (Policyholder)	? Yes • No •		
Name of Supervisor of Activity:					
Was he/she a witness to the injury? Yes • No •					
SECTION B – PRIMARY INSURANCE (MUST BE	COMPLETED IN FULL AN	D SIGNED BY ALL PARTIES )			
Is the Injured Person covered under any other health and/or accident Name of Other Insurance Company:  Address:	dent insurance plans? Yes • No Policy #:	Name of Policyholder:	all of the following information:		
Employer Name (Street)	(C	ity) (State)	(Zip)		
Area Code/Employer Telephone No. ( )					
Name of Father or Male Guardian: Place of Employment: Phone # of Employer: ( )	Address of Employer (I	SSN/VISA/GREEEN CARD #: f Different than above):			
Name of Mother or Female Guardian: Place of Employment: Phone # of Employer: ( )	Address of Employer (I	SSN/VISA/GREEEN CARD #: f Different than above):			
SECTION C – AFFILIATE MEMBER VERIFICATION (TO BE COMPLETED BY CAL SOUTH CLUB/LEAGUE COACH & PRESIDENT)					
AFFILIATE MEMBER ID (3 digits) #: AFFILIATE CLUB/LEAGUE NAME:	PLAYER ID#:		Competitive • Camp/Clinic • Recreational/Signature •		
We do hereby authorize that the claimant is a properly registered player with Cal South and that the injury was sustained during a Cal South sanctioned event.					
Cal South Coach of Injured Claimant Signature & Date:		Affiliate Member President Signature			
I HEREBY CERTIFY THAT THE ABOVE INFORMATION IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF.					
California: For your protection, California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.  AUTHORIZATION and ASSIGNMENT OF BENEFITS					
I, the undersigned authorize any hospital or other medical-care in group policyholder, insurance company, association, employer or information with respect to any injury or sickness suffered by, the sickness or loss is the basis of claim and copies of all of that persidetermine eligibility for benefit payments under the Policy Numl Insurance Company named above with financial and employment above and that a copy of this authorization shall be considered as I authorize payment of medical benefits to the physician or set.	nstitution, physician or other medic r benefit plan administrator to furn the medical history of, or any consu- son's hospital or medical records, in the ber identified above. I authorize that-related information. I understant is valid as the original. I understant upplier for service performed.	cal professional, pharmacy, insurance sup- ish to the Insurance Company named ab- ltation, prescription or treatment provided including information relating to mental il- te group policyholder, employer or benef d that this authorization is valid for the te d that I or my authorized representative n "YES" NO	ove or its representatives, any and all d to, the person whose death, injury, llness and use of drugs and alcohol, to it plan administrator to provide the erm of coverage of the Policy identified		
X Signature of Claimant or Authorized Representative of Claimant	annant	Date			

Remit Completed Form To: Phone: (800) 551-0824

AIG Accident & Health Claims Dept. Fax: (866) 893-8574

P.O. Box 25987

Shawnee Mission, KS 66225-5987 Email:A&Hclaimssubmissions@aig.com